November 15, 2003

Docket: 03-0557

RE: Illinois-American Water American Water Works

E R Solutions and all sub-companies

Does 1 through 10 et.,

Dear Judge Albers:

After carefully reviewing all matters of facts in this proceedings. I'm requesting that your Honor entry a judgment of Default against all parties concerned under Illinois Common-Law and regulations of the public utility commission. Defendants violated Statue as to the rules to the timely fashion to Answer Plaintiffs complaint. Defendants were formally notified as to the due diligence of the response to the Answer. There is an exhibit for evidence therefore, your should follow the laws as to the statues. Defendants have acted negligently and without forethought as to the laws of the state Defendants presides. Defendants have furthermore taken advantage of out-town Plaintiff which is lame to Illinois procedural law. With hopes the laws of the commission and Illinois will prevail this procedure should be close. As a resolution to this matter I am asking for the remainder of \$423.00 of balance of the water bill and \$7500.00 in damages due to my great credit standing before the frivolous bad debit was placed on my credit reports and \$1000.00 in pain and suffering and stress of displacement and verbal hassasment. If your Honor has any further questions as to this letter please feel free to contact me at 1(800) 759-8888 code (1824248) and phone number. I will return your call immediately.

Sincerely,

ce: Anthony O. Egbase, attyat Law

Please not e Original can be Obtained at Commission

September 16, 2003

Traci M. Casey

-VS-

Illinois-American Water Company

03-0557

Complaint as to service and billing in

Alton, Illinois

Traci M. Casey PO Box 4183 Bellflower, CA 90707

Dear Sir/Madar

Receipt with knowledged of the Complaint filed September 15, 2003, in the above matter.

A copy of the Complaint is being served on the Respondent.

Sincerely,

Elizabeth A. Rolando

algabeth a. Rolando

Chief Clerk

EAR:cfr

cc and copy of complaint to

Sue A Smallz, General Counsel, Illinois-American Water Company, 300 N. Water Works (* 10) Box 24040, Belleville IL 62223-9040

lease note your Honor Service is within 21 days